

# NEW COACH & BUS PARKING AREA

## Darwin International Airport

### Fact Sheet

**Darwin International Airport is pleased to announce the opening of the new Coach Transfer Facility at the eastern end of the terminal building.**

As part of the recent \$4.5M ground transport improvement package, a dedicated Coach Facility was constructed. The new facility offers:

- **Better Access** located between the Staff Car Park and the Eastern Permit car park with a dedicated pedestrian path direct to the terminal. At the completion of the terminal expansion project, the Coach facility will be only 50 metres from the terminal.
- **Covered Walkway** a wide roof structure over the pathway to protect pedestrians from the elements.
- **Bus Shelter** a covered shelter and seating provide added comfort for waiting passengers.

#### NEW ARRANGEMENTS

All bus and coach services will be relocated to the new Coach Facility and will no longer be permitted to utilise the western end of the terminal.

#### FREQUENTLY ASKED QUESTIONS

**Q:** *Why has the bus zone moved from the western end of the terminal?*

**A:** The eastern and western ends of the terminal will soon become construction sites for the terminal expansion. The new facility provides a long term dedicated bus parking area.

**Q:** *Where is the new Coach Facility?*

**A:** The Coach facility is accessed off Cecil Cook Avenue - from Henry Wrigley Drive turn left into Sir Norman Brearley Drive and then right into Cecil Cook Avenue. (see attached map)

**Q:** *Can we still use the western end for coach drop offs/pick-ups?*

**A:** No, this area will be blocked for all use. Any vehicles using this area after 3<sup>rd</sup> February 2012 will be issued with a Parking Infringement Notice.

**Q:** *Who can use the new Coach Facility?*

- A:** The new facility is for the use of
- Tour Groups
  - Airline Crew transfers
  - School student transfers
  - Defence Charters
  - Immigration Charters
  - Charter Groups

**Q:** *Can I park my car in the Coach facility if I work for a tour group?*

**A:** No, this facility is for mini-buses, coasters and coaches only. Cars will need to be parked in the designated airport car parks. Parking Infringement Notices will apply to any vehicles (other than those permitted) that are parked in this area.

**Q:** *Can coach drivers leave their bus to conduct meet and greets in the terminal?*

**A:** Yes, buses can be parked in the parking bays for up to an hour before the scheduled flight arrival and the driver can enter the terminal.

**Q:** *Where do coaches drop off passengers?*

**A:** Within the new facility, coach drivers can either park in the marked bays to drop off or they can drop off immediately in front of the shelter area against the yellow bollards.

**Q:** *Who do we contact if we have questions or special requirements?*

**A:** Please contact Janet Philips, Ground Transport Operations Coordinator, (08) 8920 1974

