

SAFETY BULLETIN

Safety Bulletin No.	2026/04	Date Issued	May 2026
Subject	Out of Gauge items – Do Not Use Automatic Bag Drops		
Area of Concern	Terminal		
Issued By	Ana Fotu – Senior Airport Operations Coordinator		

This Safety Bulletin is issued to ensure safe, efficient operation of Automatic Bag Drops (ABDs) and prevent equipment damage or passenger disruption by correctly handling Out of Gauge (OOG) items.

Key message

OOG items must not be processed through ABDs under any circumstances.

What counts as OOG

- Pram/strollers
- Car seats/booster seats
- Toolboxes and trade equipment
- Oversized or irregular bags
- Sports equipment
- Any item that cannot sit flat or exceeds ABD dimensions



Key reminders

- ✓ Proactively identify OOG items as passengers approach the check-in area.
- ✓ Redirect passengers with OOG items to the OOG counter near arrival Carousel 2.
- ✓ Provide clear guidance to passengers about why the items cannot be accepted by ABDs.
- ✓ Report any attempted ABD misuse or equipment malfunction to your duty supervisor and/or to ADM.

Important note:

- ABDs are engineered for standard size, regular shape baggage only.
- OOG items can jam, damage or shut down the ABD units, causing operational delays.
- Incorrect use increases safety risks for passengers and staff.
- Preventing misuse helps maintain passenger flow, reduces queue times, and protects equipment.

THINK SAFELY, ACT SAFELY